

**Simplilearn Accessibility Conformance Report
Revised Section 508 Edition
(VPAT)**

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Simplilearn Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Simplilearn Learning Management System

Report Date: 31st July 2020

Product Description: This VPAT covers Simplilearn LMS Web Application and content including login, dashboard, and the learning environment.

Contact Information: accessibility@simplilearn.com

Evaluation Methods Used: This conformance report is based on the results of an accessibility audit conducted internally and also by an external auditing body using various tools to assess compliance with the Web Content Accessibility Guidelines (WCAG) 2.0.

External Accessibility audit and consulting services were provided by [JSC Arcadia](#)

The following applications were used as part of the audit to identify potential accessibility issues:

- Axe
- Wave
- NVDA
- Chrome Color Contrast (Part of Chrome dev tools)
- Colorblinding Chrome extension
- Zoom text only Chrome extension

Desktop browsers: Internet Explorer, Firefox, Safari, and Chrome.

Summary Table - Voluntary Product Accessibility Template :

Standard/Guideline	Included in Report	Remarks and Explanations
W3C WCAG 2.0 Level A, AA For Web Application	Included	
Section 508 Chapter 3: Functional Performance Criteria (FPC)	Included	
Section 508 Chapter 4: Hardware	Not Applicable	
W3C WCAG 2.0 Level A, AA For Software Application	Not Applicable	
Section 508 chapter 5: Software	Not Applicable	
W3C WCAG 2.0 Level A, AA for Documentation	Included	
Section 508 chapter 6: Support Documentation and services	Included	

For Live Class accessibility, please refer to Cisco webex accessibility - [Link](#)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	The Simplilearn LMS application provides text alternatives for non-text items
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Not Applicable	Simplilearn LMS application does not have prerecorded audio-only content or video-only content. The pre-recorded videos contain audio tracks for which closed captions are provided.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Supports	Simplilearn LMS application provides closed captions
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Supports	All information in the video track is provided in the audio track. Transcripts with correctly sequenced text descriptions of time-based visual and auditory information are provided in the Simplilearn LMS application.
<u>1.3.1 Info and Relationships</u> (Level A)	Supports	The Simplilearn LMS application supports correct formatting with logical structure
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	The Simplilearn LMS application supports the logical structuring of all the elements in a meaningful sequential order.

1.3.3 Sensory Characteristics (Level A)	Supports	The Simplilearn LMS application does not rely on sensory characteristics
1.4.1 Use of Color (Level A)	Supports	The Simplilearn LMS application does not rely on color alone to convey information.
1.4.2 Audio Control (Level A)	Supports	The Simplilearn LMS application does not have any involuntary audio playback with the exceptions <ul style="list-style-type: none"> • A learning environment where all the basic audio controls are supported
2.1.1 Keyboard (Level A)	Supports	All functionality is operable using the keyboard alone in the Simplilearn LMS application.
2.1.2 No Keyboard Trap (Level A)	Supports	The Simplilearn LMS application does not cause a keyboard trap
2.2.1 Timing Adjustable (Level A)	Not Applicable	Essential Exception: The time limit is essential and extending it would invalidate the activity

2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The Simplilearn LMS application does not have content that blinks, scrolls, or updates regularly.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The Simplilearn LMS application does not have flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	The Simplilearn LMS application provides a shortcut that allows users to skip to the main content of the user interface.
2.4.2 Page Titled (Level A) 602.3 (Support Docs)	Supports	The Simplilearn LMS application provides a descriptive page title.
2.4.3 Focus Order (Level A)	Supports	The Simplilearn LMS application follows a logical focus order
2.4.4 Link Purpose (In Context) (Level A)	Supports	The Simplilearn LMS application has meaningful titles/descriptions to each link

3.1.1 Language of Page (Level A)	Supports	The Simplilearn LMS application identifies the default language on every page.
3.2.1 On Focus (Level A)	Supports	The Simplilearn LMS application does not cause a change of context on focus
3.2.2 On Input (Level A)	Supports	The Simplilearn LMS application does not cause an unexpected change of context when interacting with elements.
3.3.1 Error Identification (Level A)	Supports	If an input error is detected in the Simplilearn LMS application, the error is described to the user in the text.
3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>The Simplilearn LMS application provides labels when content requires input, with one exception:</p> <ul style="list-style-type: none"> • “Search for a course” input field placeholder labels disappears upon focus
4.1.1 Parsing (Level A)	Partially Supports	The Simplilearn LMS application has some minor parsing errors such as few javascript errors coming from JQuery library, but there are no parsing errors in the HTML or CSS files and nothing that affects accessibility.

4.1.2 Name, Role, Value (Level A)	Supports	The Simplilearn LMS application provides the correct name, role, state, and other important accessibility information for all controls
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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not supported	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Simplilearn LMS application provides closed captions for all pre-recorded video-audio content.
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Simplilearn online content and Instructor material maintains a contrast ratio of 4.5: 1 for text and images with some exceptions: <ul style="list-style-type: none"> • Courses developed before 2020 has not strictly followed this guideline • For industry partner content, the text to image contrast ratio is not always 4.5:1

1.4.4 Resize text (Level AA)	Partially Supports	Some of the pages of the LMS web application may get distorted
1.4.5 Images of Text (Level AA)	Supports	Headings and Images are completed with Text across the Learning Management System
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Simplilearn LMS web application has a visible indication of focus throughout, with some exceptions
3.1.2 Language of Parts (Level AA)	Supports	

<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	Simplilearn LMS web application has a consistent Navigation
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	Simplilearn LMS web application components are identified consistently.
<u>3.3.3 Error Suggestion</u> (Level AA)	Supports	Errors are identified and shown.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Supports	

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Simplilearn LMS application provides the correct name, role, state, and other important accessibility information for most interface elements.
302.2 With Limited Vision	Partially Supports	Simplilearn LMS application can be accessed with limited vision with some color contrast issues
302.3 Without Perception of Color	Supports	The Simplilearn LMS application can be used without color perception.
302.4 Without Hearing	Partially Supports	Simplilearn LMS application strives to provide closed captions for all pre-recorded video-audio content. Our interface is keyboard accessible.
302.5 With Limited Hearing	Partially Supports	Simplilearn LMS application strives to provide closed captions for all pre-recorded video-audio content. Our interface is keyboard accessible
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	The Simplilearn LMS application can be used with limited manual operations support.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: Simplilearn LMS application is a web application and is not subject to requirements of this section

Chapter 5: [Software](#)

Notes: Note: Simplilearn LMS application is a web application and is not subject to the requirements of this section.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation for Simplilearn lists and explains the accessibility and compatibility features of the product
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All necessary documentation for Simplilearn is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Users can avail information on accessibility and compatibility features by sending email to accessibility@simplilearn.com

603.3 Accommodation of Communication Needs	Supports	Support services for Simplilearn are provided on various channels
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Legal Disclaimer

*As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of **Simplilearn** regarding information about the subject **Simplilearn** product as outlined in the ITI's "VPAT® 2.4 Revised Section 508 Edition Version 1.0." **Simplilearn** cannot guarantee that any information in this Conformance Report will remain accurate after such a date of publication, but **Simplilearn** works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.*