ITIL®4 Foundation

Simplilearn's ITIL® 4 Foundation is the most accepted foundation-level ITIL certification available for IT professionals.

The newly updated ITIL guidance will be called ITIL 4 which reflects the new versions role in supporting individuals and organizations during the Fourth Industrial Revolution. The ITIL 4 Foundation course is designed to introduce students to the management of modern IT-enabled services and the key concepts of service architecture. This course provides learners with an understanding of ITIL 4 including, common language and key concepts, the services lifecycle, how the lifecycle stages are linked, the processes involved, and the best practices for improving their work and the work of their organization.

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About **Us**

Simplilearn is one of the world's leading certification training providers. We partner with companies and individuals to address their unique needs, providing training and coaching that helps working professionals achieve their career goals.

Who Should Enroll in this **Program?**

ITIL Foundation certification is one of the most highly valued qualifications on the resume of any ITSM professional.

The ITIL 4 Foundation course is best suited for:

- IT Managers/IT Architects
- System Administrators and Analysts
- Operations Manager, Database Administrators
- Process Owners, Practitioners
- Service Delivery Professional, Quality Analyst
- CIOs, CTOs, IT Directors

ITIL 4 Foundation Outcomes

- Gain a mastery of Service Management including, generic concepts, key principles, and ITIL 4 process models, all of which are required for the ITIL Foundation exam
- Know how ITIL principles can help an individual to understand and apply service management in their organization
- Understand how to use ITIL tools and techniques in order to improve efficiency and the customer experience
- Know the purpose and key terms of 15 ITIL practices

Program **Features:**

- 16 hours of instructor-led training
- Flexibility to choose classes
- 2 industry case studies
- 30 end of chapter quizzes and 2 simulation exams
- Exam voucher included

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Simplilearn's 400+ training courses are designed and updated by world-class industry experts. Their blended learning approach combines e-learning classes, instructor-led live virtual classrooms, applied learning projects, and 24/7 teaching assistance. More than 40 global training organizations have recognized Simplilearn as an official provider of certification training. The company has been named the 8th most influential education brand in the world by LinkedIn.

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