

Simplilearn Wins Big at the 2025 Stevie® Awards, Bags Gold for Sales and Customer Service

Bengaluru, India, 21 March 2025— [Simplilearn](#), a global leader in digital upskilling, has been honored with the 2025 Gold Stevie Award in the Sales and Customer Service category. This marks Simplilearn's eighth recognition in the prestigious Stevie Awards series, reinforcing the brand's commitment to delivering exceptional customer service and learner engagement and setting industry benchmarks in EdTech excellence.



The Stevie Awards for Sales and Customer Service are the world's top honors for customer service, contact center, business development, and sales professionals. The 2025 competition attracted over two thousand nominations from organizations worldwide in more than 90 categories. Winners were determined by the average scores of 176 professionals on seven specialized judging committees. This accolade underscores Simplilearn's comprehensive approach to customer service, which has benefited over eight million professionals across 150 countries in upskilling and reskilling for the digital age.

Additionally, Simplilearn's collaboration with esteemed universities and industry partners such as IBM, Microsoft, AWS, and Google, and renowned educational institutions such as UMass Amherst, Purdue University, IIT Roorkee, and IIT Kanpur enables learners to get the best of both academia and industry.

Mr. Kashyap Dalal, Co-founder and Chief Operating Officer of Simplilearn, said, *"This award is very special to us as it highlights Simplilearn's dedication to delivering outstanding learner experience and always keeping the customer at the center of all our planning and actions as a team. In the last 2 years, our teams #1 goal has been to pursue 0 DSAT - essentially aspiring to ensure that every one of our thousands of active learners has a great experience. This award motivates us to continue working in this direction and surpassing our own benchmarks in delivering learner outcomes."*

Stevie Awards president Maggie Miller stated, *"The outstanding scores awarded to this year's Stevie winners reflect the exceptional levels of achievement they demonstrate. We proudly join the judges and the entire Stevie Awards community in congratulating and celebrating the winners on their accomplishments."*

In addition to this year's Stevie Award, Simplilearn boasts an impressive array of recent achievements, including a customer satisfaction score (CSAT) of 4.7/5 across all customer touchpoints.

About Stevie Awards

Stevie Awards are conferred in nine programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Great Employers, the Stevie Awards for Sales & Customer Service, the new Stevie Awards for Technology Excellence, and the Stevie Awards for Women in Business. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. More than 1,000 professionals around the world participate in the Stevie Awards judging process each year. Honoring organizations of all types and sizes and the

people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

About Simplilearn

Founded in 2010 and based in Plano, Texas and Bangalore, India, Simplilearn, a Blackstone portfolio company, is a global leader in digital upskilling, enabling learners across the globe. Simplilearn offers individuals and businesses worldwide access to world-class work-ready training. Simplilearn offers 1,500+ live online classes each month across 150+ countries, impacting over 8 million learners globally. The programs are designed and delivered with world-renowned universities, top corporations, and leading industry bodies via live online classes featuring top industry practitioners, sought-after trainers, and global leaders. From college students and early career professionals to managers, executives, small businesses, and big corporations, Simplilearn's role-based, skill-focused, industry-recognized, and globally relevant training programs are ideal upskilling solutions for diverse career or business goals.

For more information, please visit www.simplilearn.com

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